



New ActionBoard  
Mobile App –  
download now.

# Ahead ActionBoard Facts at your fingertips. Always.

Experience a new way to stay in the know of your elevators and escalators' status and performance. At all times. Ahead ActionBoard is designed to bring clarity and convenience for building owners and managers grappling with the day-to-day tasks of maintaining the equipment. Built on the IoT platform, ActionBoard collates all the relevant statistics, activities and performance data, and displays them in a simple, easy-to-understand manner.

## Central platform

Ahead ActionBoard is a platform that provides up-to-date overview of elevators and escalators' activities under your care. It offers real-time and actionable insights, making it easier to prioritise tasks - whether performance-checks, planning maintenance, data-exchange or general statistics. With a clear overview, issues can be detected much faster, making it easier to prevent interruptions and ensure better planning of service schedules.

## Quick access

Ahead ActionBoard can be accessed online or via the dedicated App. Essential information is always available along with push-notifications to keep you informed even while you're not on-site. Customers handling a large portfolio of equipment, will find this tool immensely helpful in ensuring reliable operations, allocating resources and keeping all stakeholders informed – to achieve higher customer satisfaction.





# Ahead ActionBoard



## Intuitive interface

ActionBoard is simple and easy to use. Even users who are not tech savvy can navigate it effortlessly and benefit from it.

## Customized view

A tool as unique as you are. Create the dashboard that works for you – you choose what you want to see on your homepage.

## Customized information

Receive information when and how you want it. You can now keep residents and partners informed about service schedules.

## Responsive design

The web application is fully responsive and provides optimal UX regardless of your device.

## Convenient

Nothing is tied to the desk. Information can also be accessed from your hand-held or portable device via the Ahead ActionBoard App.

## Profiles

Customize your portfolio in the mobile app by filtering and selecting accounts, customers and buildings.

## Push notifications

Receive valuable information via the ActionBoard: i.e. the Expected Time of Arrival (ETA) of the service technician.

## Receive alerts

Set and receive alerts about custom and pre-defined reports for specific equipment so you never miss any vital updates.

## Generate reports

Customize the fields according to your preference to generate and subscribe reports for specific activities that you want to track.

## View past data

Past data is always available for your reference. With ActionBoard you have easy access to information on activities conducted in the past.

## Assists for long-term planning

Historical and real-time data facilitates service or upgrade planning based on reliable data rather than guess-work.

## Send requests

With just a few clicks you can send a service requests as well as get in touch with your representative via phone or email.

## Health Check

Benefit from real-time forecasting and monitoring of incidents that may affect the performance or operations of your businesses.

## Respond proactively

In case of service related issues, act proactively and inform chosen residents and partners automatically.

## Benefits

**Complete** real-time overview

**Improved** transparency and communication flow

**Informed** decisions and faster response time

Simple graphical overview

Intelligent analysis and insights



All relevant data in one place